



CAREPLUS GROUP BERHAD

[201001011474 (896134-D)]

Lot PT 3962 & 3963, Jalan Haruan 2, Pusat Komersial Oakland,
70300 Seremban, Negeri Sembilan Darul Khusus, Malaysia.

Tel: 606-729 2150

Fax: 606-729 2151

Website: www.careplus.com Email: info@careplus.com

Quality and Relationship You Can Trust

PRIVACY NOTICE

Careplus Group Berhad (Careplus) will collect, use, disclose or otherwise process personal data of our customers in accordance with the Personal Data Protection Act 2010 ("PDPA"). This applies to personal data in our possession or under our control, including personal data in the possession of organizations which we have engaged to collect, use, disclose or process personal data for our purposes.

COLLECTION OF PERSONAL DATA

We have collected and will collect your personal data to be processed by us and/or on your behalf in the course of your present or future dealings with Careplus. Its subsidiary(ies), its associated company (ies) ("we", "our", "us" or "Company"). Your personal data enables us to achieve the "Purpose" herein that is in connection with our business.

PURPOSES FOR COLLECTION OF PERSONAL DATA

We collect and use your personal data for the following purposes including but not limited to :

- (a) performing obligations in the course of or in connection with our provision of the goods and/or services requested by you;
- (b) responding to, handling, and processing queries, requests, applications, complaints, and feedback from you;
- (c) managing your relationship with us;
- (d) processing payment or credit transactions;
- (e) sending marketing information about our goods or services including notifying you of our marketing events, initiatives and promotions
- (f) any other incidental business purposes related to or in connection with the above.



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USE AND DISCLOSURE

Careplus may disclose your personal data to our affiliates or other subsidiaries within our group that perform services on Careplus's behalf and in doing so we will comply with all applicable laws, regulations and industry standards.

WITHDRAWING YOUR CONSENT

The consent that you provide for the collection, use and disclosure of your personal data will remain valid until such time it is being withdrawn by you in writing. You may withdraw consent and request us to stop using and/or disclosing your personal data for any or all of the purposes listed above by submitting your request in writing.

Upon receipt of your written request to withdraw your consent, we may require reasonable time for your request to be processed and for us to notify you of the consequences of us acceding to the same, including any legal consequences which may affect your rights and liabilities to us.

CORRECTION OF PERSONAL DATA

If you wish to make a correction request to correct or update any of your personal data which we hold about you, you may submit your request in writing to Careplus.

PROTECTION OF PERSONAL DATA

To safeguard your personal data from unauthorized access, collection, use, disclosure, copying, modification, disposal or similar risks, we have introduced appropriate administrative, physical and technical measures to secure all storage and transmission of personal data by us, and disclosing personal data both internally and to our authorized third party service providers and agents only on a need-to-know basis.

You should be aware, however, that no method of transmission over the Internet or method of electronic storage is completely secure. While security cannot be guaranteed, we strive to protect the security of your information and are constantly reviewing and enhancing our information security measures.



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CHANGES TO PRIVACY NOTICE

We reserve the right to amend this Privacy Policy from time to time without prior notice. We advise that you check our website for this Privacy Policy on a regular basis. Kindly review our privacy notice on the website, www.CAREPLUS.com

ACCURACY OF PERSONAL DATA

We generally rely on personal data provided by you. In order to ensure that your personal data is current, complete and accurate, please update us if there are changes to your personal data by informing us in writing.

INQUIRIES AND COMPLAINTS

Should you require further information about the personal data we hold or the way in which your information is being collected or used which are not answered by this Privacy Notice, please contact or write to us at :

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Pusat Komersial Oakland
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Contact Number: +60 6729 2150
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